



CITIZEN'S/CLIENT'S CHARTER

FOR

DATTOPANT THENGADI

NATIONAL BOARD FOR WORKERS EDUCATION AND DEVELOPMENT

(Erstwhile Central Board for Workers Education)

Ministry of Labour and Employment, Government of India

Address :- 2nd Floor, Employment Exchange Building,
Pusa Complex, Near Industrial Training Institute (I.T.I.),
Pusa Road, New Delhi – 110 012
Phone No. 011-25846220

Website :- www.dtnbwed.cbwe.gov.in

Date of issue :- 30.08.2024

Next Review :- 30.08.2025

DATTOPANT THENGADI
NATIONAL BOARD FOR WORKERS EDUCATION AND DEVELOPMENT

Ministry of Labour and Employment, Govt. of India

CITIZEN'S / CLIENT'S CHARTER

The Charter aims to achieve the objectives by creating, increasing awareness and educating the workforce for their effective participation in the socio- economic development of the society, industry and nation as a whole. The DTNBWED endeavors to widen the awareness of the workers and reveal them to the best practices in the employment, industry and government and to facilitate them as well as skill development activities. The Workers Education programmes emphasizes on increasing digital and Financial Literacy among all sections of workers, it also emphasizes transformations to the knowledge age, preparing them to face the challenges of globalization through training and education, also Recognition of Prior Learning of Skills. The DTNBWED also aims to bring about consciousness among workers about their rights, duties, responsibility and awareness generation about the activities / schemes being implemented for the welfare of workers working in rural and unorganized sectors. Gender equality and Communal Harmony is an integral part of training.

1. OUR VISION

DTNBWED dedicates itself in creation of values in training and education to promote inclusive growth, harmony and sustainability in all segments of workforces and social partners of production and services in organized, rural and unorganized sectors for igniting the minds of learners in their fields of accomplishment.

2. OUR MISSION

- a) To build the competence of the trade unions to instill sensitive and responsible internal leadership and to ensure that workers education becomes a cardinal feature of trade union functions.
- b) To strengthen the work force in rural, organized and unorganized sectors by imparting knowledge, information, skill, techniques and support to form self-help groups and other forms of self employment as well as livelihood promotions for contributing intelligently to the overall development and inclusive growth of the nation.

- c) To promote industrial peace, Occupational Safety & Health, quality of life and creating awareness about rights and duties of a citizen.
- d) To digitally literate the workers by using contemporary technology so that they can utilize different digital platforms of Continual Learning, Skill Development, Recognition of Prior Learning (RPL) and get them enrolled in different social security schemes as well as flagship schemes for workers.

3. OBJECTIVES

- (i) To strengthen among all sections of the working class, including rural workers, a sense of Patriotism, National Integrity, Unity, Amity, Communal Harmony, Secularism and pride in being an Indian;
- (ii) To equip all sections of workers, including rural workers and women workers, for their intelligent participation in social and economic development of the nation in accordance with its declared objectives;
- (iii) To develop amongst the workers and greater understanding of the problems of their social and economic environment, their responsibilities towards family members, and their rights and obligations as citizens, as workers in industry and as members and officials of their Trade Union;
- (iv) To develop capacity of workers in all aspects to meet the challenges of the country from time to time;
- (v) To develop strong, united and more responsible trade unions and to strengthen democratic processes and traditions in the trade union movement through more enlightened members and better trained officials;
- (vi) To empower the workers as employees of the organization and to develop sense of belongingness as effective instruments of amicable industrial relations and maintaining industrial peace;
- (vii) To meet the needs of workers to have access to way of acquiring and continuous up-gradation of knowledge and skills that they require to find and hold a job.

4. Stakeholders / Users / Our Clients

Our clients include Industries, Industry associations, Management associations, Trade Unions and workers from Organized, Un-organized and Rural Sectors. Our Stakeholders are representative from Government, Industries, Trade Union, NGO/Voluntary Organization and Education.

5. **Public Grievances Redressal Mechanism**

Nominated Nodal Officer for handling the public grievance. The details are mentioned below:-

Ms. Jayashree. T,
Deputy Director (Headquarter) Incharge and Nodal
Officer for Public Grievance,
2ndFloor, Employment Exchange Building,
Pusa Complex, Near Industrial Training Institute (I.T.I.), Pusa
Road, New Delhi – 110 012

The following officer is the part-time Chief Vigilance Officer of the Board:-

Ms. Jayashree. T, Chief Vigilance Officer
2ndFloor, Employment Exchange Building,
Pusa Complex, Near Industrial Training Institute (I.T.I.), Pusa
Road, New Delhi – 110 012

The public grievance can be registered at the Public Grievance Portal of Government of India website – www.pgportal.gov.in

6. DTNBWED has nominated the following Committee for handling grievances related to Scheduled Caste (SCs), Scheduled Tribes (STs) and Socially and Economically Backward Classes (OBCs) categories:-

The Committee on welfare of SC/ST consists of following:-

- 1) Ms Jayashree. T, Dy. Director (HQ) I/c – Chairman
- 2) Shri R. M. Madavi, RD, Chennai – Member
- 3) Shri C. W. Vaidya, RD, Dhanbad – Member

The Committee on welfare of OBC consists of following:-

- 1) Smt. N. Sandhyarani, RD, Bangalore – Member
- 2) Shri B. Prabhakaran, EO (SG), Madurai – Member

7. DTNBWED has nominated the following Committee for handling the complaints of sexual harassment.

- | | |
|---|-------------------|
| 1. Smt. Asmita Deshmukh Librarian, IWE Mumbai | Presiding Officer |
| 2. Shri Sanjay Kumar Regional Director DTNBWED, New Delhi | Member |
| 3. Smt. Sarika Dafare Education Officer, Pune | Member |
| 4. Kum. Barsha Advocate, New Delhi | Member |
| 5. Smt. Manda Thool Technical Assistant, DTNBWED, Headquarters, New Delhi | Member |

| MAIN SERVICES / TRANSACTIONS | | | | | | | |
|------------------------------|--|---|------------------|--------------|---|--|--|
| Sl. No. | Service(s) / Transaction(s) | Responsible Person [Designation] | E-mail | Phone Number | Process | Document(s) Required | Fees (Rs.) |
| 1 | Sanction of Grant in aid to Trade Unions/ NGOs to organize Workers Education Programme as per curriculum | Dy. Director (HQ) | ddhq@cbwe.nic.in | 011-25846220 | Eligible Trade Unions/ NGOs have to apply in Prescribed Format with Recommendations from concerned Regional Directorate and Finally approved by Head Office to organize the Programme | Registration of Trade Union & NGOs Detail previous expertise, Details of Programme/ Programmes Proposed (Based on Prescribed Format and criteria) | Nil |
| 2 | Organizing Modular Training for Organized Sector MTP- SGF 2Module/ 4 Module/ 6Module | Dy Director (Edn) through Regional Directorate | dde@cbwe.nic.in | 011-25846221 | Industries/ Management/ Company request the Regional Directorate to design and deliver training Modules based on TNA. Education Officers and Regional Director, prepares deliverable module and conduct the training Programme | Request Letter from registered mail id or on official letter Head | For 2Module Rs. 25000/- For 4Module Rs 40000/- for 6 Module Rs 50000/- |
| 3 | Organizing 1.Awareness cum Registration Camp in Unorganized Sector 2.Shramik Chaupal programme | Dy Director (Edn) Through Regional Directorates | dde@cbwe.nic.in | 011-25846221 | Trade Unions/ NGOs/CBOs request Regional Directorate to organize 1.Awareness cum Registration Camp in Unorganized Sector for different category of unorganized workers. 2.Shramik Chaupal programme for different category of unorganized workers | Request/ Letter on Official letter Head with Participant's detail i.e Name,, Age, UAN number Aadhar, account etc are taken for Registering them under different welfare schemes for which they are entitled like E-Shram, ABHA, NCS and others. Volunteers get honorarium/ Requisite fees through DBT. | Nil |

| Sl. No. | Service(s) / Transaction(s) | Success Indicator(s) | Service Standard | Unit | Data Source |
|---------|---|--|------------------|---------------------------------|-----------------------|
| 01 | Sanction of Grant in aid to Trade Unions/ NGOs to organize Workers Educational Programme as per curriculum. | 1. Approval of Programme with expected Outcome. 2. Facilitating Convergence with Other schemes of Govt | 30 | Days | HO |
| 02 | Organising Modular Training Programme for Organized Sector MTP- SGF 2Module / 4 Module / 6Module | 1. Successful Programme designing & Delivery. 2. Repeat request from Organisation for further programmes. | 20 | 2Module/ 4Module/ 6Module | Regional Directorates |
| 03 | Organising 1.Awareness cum Registration Camp in Unorganized Sector 2. Shramik Chaupal programme | 1. Organizing Awareness cum Registration Camp and Shramik Chaupal Programme for different category of Workers. 2. Facilitation of Convergence with government Schemes. 3. Registration of workers under different welfare schemes for which they are entitled like E-Shram, ABHA, NCS and others. 4. Socio-Economic Development of Workers and increase in awareness on Labour Codes. | 50 80-100 | Days | Regional Directorates |

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

| SI.NO | Responsibility Centres and Subordinate organisations | Landline | E-mail | Address |
|-------|---|------------------------------|----------------------|---|
| 01 | Directorate General Dattopant Thengadi National Board for Workers Education and Development(DTNBWED), National Headquarters | 011-25846225 | director@cbwe.nic.in | National Headquarters, 2 nd Floor, Employment Exchange Building, Pusa Complex, Near Industrial Training Institute (I.T.I.), Pusa Road, New Delhi – 110 012 |
| | | 011-25846221 | dde@cbwe.nic.in | |
| | | 011-25846223 | ddhq@cbwe.nic.in | |
| | | 011-20896182 | aohq@cbwe.nic.in | |
| 02 | Deputy Director (Training) Indian Institute of Workers Education(IIWE) | 022-26503532 022-26503965 | ddt@cbwe.nic.in | Shramik Shikshan Bhavan, Lal Bahadur Shastri Marg, Near Kurla Court, Kurla (West), Mumbai-400070(Maharashtra) |

RESPONSIBILITY CENTRES AND SUBORDINATE ORGANIZATIONS

| NORTH | | | | | | |
|----------------|---|---------------------|---------------------------|---|---|---|
| Sr. No. | Responsibility Centres and Subordinate organisations | Landline No. | Email Address | Postal Address | Name and Designation of Officer Incharge of Regional Directorate | Mobile Number of Officer in charge of Regional Directorate |
| 1 | Prayagraj | 0532-2468610 | rd-allahabad@cbwe.nic.in | 106, Dr. Soor Marg, first floor tagore town Prayagraj 211002 (U.P) | Sh. Vivek Singh Rd I/c | 9871518797 |
| 2 | Bareilly | 0581-2532474 | rd-bareilly@cbwe.nic.in | C-272/1, Rajendra Nagar, Bareilly | Sh. Balbir Singh Yadav | 9013969921 |
| 3 | Chandigarh | 0172-2662959 | rd-chandigarh@cbwe.nic.in | SCO 60-61, 2nd Floor, Sector-34/A, Chandigarh. Pin-160022 | Sh. Santosh Kumar Singh, RD I/c | 9414043189 |
| 4 | Delhi | 011- | rd-delhi@cbwe.nic.in | Plot No. 1, pocket 2 sector 22 rohini new delhi | Sh. sanjay Kumar, RD | 7870107025 |
| 5 | Faridabad | 0129-2422566 | rd-faridabad@cbwe.nic.in | NH-87, GALE HOUSE, FIRST FLOOR, NEAR WORK BOX , NIT-5, RAILWAY ROAD, FARIDABAD -121001 | sh.Amitabh Prakash, RD | 9430755017 |
| 6 | Ghaziabad | 0120-2986083 | rd-ghaziabad@cbwe.nic.in | 118/17, first floor, Amar Enclave, east model town, near oppulent mall, G.T. Road, Ghaziabad-201001 | Sh. Bijan Chakraborty | 9831624722 |
| 7 | Gorakhpur | 0551-2201132 | rd-gorakhpur@cbwe.nic.in | Kasia Road, Mohaddipur Chauraha, Gorakhpur-273008 (UP) | Sri L. B. Shastri EO (SG)/ RD I/c | 7482947158 9431907158 |
| 8 | Jammu | 0191-2950145 | rd-jammu@cbwe.nic.in | Plot No. 265, Near Education Board, Rehari Colony, Jammu-180005 | Dr. Pankaj Rastogi, EO | 9999007658 |
| 9 | Kanpur | 0512-2234654 | rd-kanpur@cbwe.nic.in | H.No.121/621, Kamla Bhawan, Shastri Nagar, Kanpur 208005 | Sh.C.P.Singh, RD Incharge | 9452461829 |
| 10 | Parwanoo | 0179-2234685 | rd-parwanoo@cbwe.nic.in | Monaal Palace Complex, 2nd Floor, Kasauli, Road, sector-2, Parwanoo (HP Distt. Solan- 173220 | Shri Tilak Raj, EO/RD I/C | 9350669797 |

EAST

| Sr. No. | Responsibility Centres and Subordinate organisations | Landline No. | Email Address | Postal Address | Name and Designation of Officer Incharge of Regional Directorate | Mobile Number of Officer in charge of Regional Directorate |
|----------------|---|---------------------|----------------------------|---|---|---|
| 1 | Asansol | 0341-2304753 | rd-asansol@cbwe.nic.in | ROTC Hall, Railway Officers Colony, Near 08 No. Pani Tanki, Asansol - 713303 | Sri S. K. Behera | 7978931128 |
| 2 | Barrackpore | 033-24417110 | rd-barrackpore@cbwe.nic.in | 238, Shanti Pally, 2nd Floor, E. M. Bypass, Kolkata - 700 107 | Shri R. K. Gope, RD I/c | 9430379594 |
| 3 | Dhanbad | 0326-2311514 | rd-dhanbad@cbwe.nic.in | Durga Mandir Road, Adarsh Nagar, Hirapur, Dhanbad (Jharkhand) - 826001 | Shri C.W. Vaidya, Regional Director | 9765774495 |
| 4 | Jamshedpur | 0657-2424527 | rd-jamshedpur@cbwe.nic.in | Straight Mile Road, Opposite Mohammadan Line, Sakchi, Jamshedpur - 831 001 | Shri Prakash Chandra Mishra, RD I/c | 9437139159 |
| 5 | Kolkata | 033-24417112 | rd-kolkata@cbwe.nic.in | 238, Shanti Pally, 1st Floor, E. M. Bypass, Kolkata - 700 107 | Shri R. K. Gope, RD I/c | 9430379594 |
| 6 | Patna | 0612-2590086 | rd-muzaffarpur@cbwe.nic.in | B/29, Ground Floor, Anand Bihar Colony, Nr Poonam Gas Godwon, Ambedkar Path, Bailey Road, PO-B.V. College, Patna - 800014 | Shri Vinod Joshi, RD I/c | 7007541088 |
| 7 | Bhubaneswar | 0674-2354147 | rd-bhubaneswar@cbwe.nic.in | B-18, BDA Duplex, 2nd floor, Baramunda, Bhubaneswar, Pin-751002 | Dr. D. K. MISHRA, RD I/c | 9437542821 |
| 8 | Ranchi | | | | | |
| 9 | Rourkela | 0661-2400258 | rd-rourkela@cbwe.nic.in | SWAPNAPURI, Panpsosh Road,,Rourkela, PIN-769012 | Sh S R Gochhayat,EO | 9438778233 |
| 10 | Berhampur | 0680-2220896 | cbwerdbam@rediffmail.com | near pani tanki, utkal ashram road, bada khemundi bungalow, Berhampur-1 | Sri M.S.Akhtar EO (SG) | 9415853532 |

| WEST | | | | | | |
|----------------|---|---------------------|--------------------------|---|---|---|
| Sr. No. | Responsibility Centres and Subordinate organisations | Landline No. | Email Address | Postal Address | Name and Designation of Officer Incharge of Regional Directorate | Mobile Number of Officer in charge of Regional Directorate |
| 1 | Ahmedabad | 079-27436044 | rd-ahmedabad@cbwe.nic.in | GHB Office Complex, Opp Rupal Park, Near Ankur Char Rasta, Naranpura, Ahmedabad-380013 | Shri M.C.Sen, RD I/c. | 8788553641 9422639050 |
| 2 | Goa | 0832-2312272 | rd-goa@cbwe.nic.in | 1st Floor, Rukhmini Madhav Sadan, Kaziwada, Ponda, South Goa, Goa - 403401 | Shri Prashant D Edavi, RD I/c | 9423562507 |
| 3 | Mumbai | 011-26501166 | rd-mumbai@cbwe.nic.in | Shramik Shikshan Bhavan, 1st Floor, Near Kurla Court, LBS Marg, Kurla (West), Mumbai-400070 | Shri Puneet Gautam, Regional Director | 9811221410 |
| 4 | Pune | 020-25887280 | rd-pune@cbwe.nic.in | 3rd floor, Maharaja Sayajirao Gaikwad Udhog Bhavan, Survey No. 152+153, CTS No. 995,996, Aundh, Pune - 411067 | Smt. Aruna L. Chodankar, RD I/c | 8767043856 |
| 5 | Rajkot | 0281-2453804 | rd-rajkot@cbwe.nic.in | Annexee Building, First Floor, Near Girnar Cinema, M. G. Road, Rajkot-360001. | Sh. J. J. Patel, Regional Director | 9924762931 |
| 6 | Nashik | 0253-2432300 | rd-thane@cbwe.nic.in | Rakibe & patil building, old saikheda road, sant dnyaneshwar nagar, jail road, Nashik 422101 | Shri. P. S. Banerjee, RD I/c | 9879595278 |
| 7 | Vadodara | 0265-2412630 | rd-vadodara@cbwe.nic.in | Shram sadhna, Third floor, Opp. Rly. Police parade ground, Raopura, Vadodara-390001 | Shri A K Dixit, RD I/c | 9414045987 |

SOUTH

| Sr. No | Responsibility Centres and Subordinate organisations | Landline No. | Email Address | Postal Address | Name and Designation of Officer Incharge of Regional Directorate | Mobile Number of Officer in charge of Regional Directorate |
|---------------|---|---------------------|------------------------------|---|---|---|
| 1 | Bangalore | 080-23604030 | rd-bangalore@cbwe.nic.in | Post No.530, 1st Floor, BBMP No.43, 3rd Main Road, Mathikere, Bangalore- 560054 | Dr.N. Sandhya Rani, RD | 9441222199 |
| 2 | Chennai | 044 22501498 | rd-chennai@cbwe.nic.in | 42-45,RMG Complex, 2nd Floor, Thiru. Vi. Ka. Industrial Estate, Guindy,Chennai-600 032 | R.M.Madavi, RD | 9867150861 |
| 3 | Cochin | 0484 2546576 | rd-cochin@cbwe.nic.in | SA-5,FACT TOWNSHIP, ELOOR, UDYOGAMANDAL, COCHIN-683501 | Shri. G. Appukuttan, RD I/c | 9442824441 |
| 4 | Coimbatore | 0422-2475732 | rd-Coimbatore@cbwe.nic.in | 189, D.B.Road, R.S.Puram Coimbatore – 641 002. | Smt. Archana Sudhir RD I/c | 9446861448 |
| 5 | Hubli | 0836-2372150 | rd-hubli@cbwe.nic.in | DTNBWED, Akalwady mension, 2nd Floor, Vidyanager, Hubli 580021 | Smt. Y Arunasree RD I/c | 7989144415 9440120453 |
| 6 | Kozhikode | 0495-2325723 | rd-kozhikode@cbwe.nic.in | Regional Directorate, 4th Floor,Kendriya Bhawan, C Block,M.S Baburaj Road, Kallai, Kozhikode 673003. | Shri. JK Singh, RD | 9431660552 |
| 7 | Madurai | 0452 - 2587281 | rd-madurai@cbwe.nic.in | No.11,2nd floor, Arul Malar Convent Road, K.K.Nagar, MADURAI -62502. | Shri. B.Prabhakaran, EO (SG) | 9488080611 |
| 8 | Mangalore | 0824 2981744 | rd-mangalore@cbwe.nic.in | DTNBWED, Behind Central Excise Quarters, Capitanio, Kankanady, Manfalore, Karnataka Pin code 575002 | Shri R V Wadeyar, EO (SG) | 9448536044 |
| 9 | Vijayawada | 0866-2551896 | rd-vijayawada@cbwe.nic.in | B-2, IE, 1st Cross Road, 2nd Floor, CGO Complex, Autonagar, Vijayawada-520007. | Shri R.Perumal Ravi Shankar, RD I/c | 9443460982 |
| 10 | Visakhapatnam | 0891-2563449 | rd-vishakapatnam@cbwe.nic.in | 5th floor,Ratnamala Residency, Above HDFC Bank, Akkayyapalem, Visakhapatnam-530016 | Shri Bella Venkata Rao RD I/c | 9949415465 |
| 11 | Hyderabad | 040-29558373 | rd-hyderabad@cbwe.nic.in | H. No. 3-5-1093/21/A, 1st Floor, Venkateshwara Colony, Gate-2, Beside Narayanaguda Metro Station, Narayanaguda, HYDERABAD - 500 029 (Telangana) | Shri K. Ramarathnam, EO & RD I/c | 9751841530 |

CENTRAL

| Sr. No. | Responsibility Centres and Subordinate organisations | Landline No. | Email Address | Postal Address | Name and Designation of Officer Incharge of Regional Directorate | Mobile Number of Officer in charge of Regional Directorate |
|----------------|---|---------------------|-------------------------|--|---|---|
| 1 | Raipur | 0711-2243891 | rd-raipur.cbwe@nic.in | HN 03 formt of SPS school , SBI colony Sunder Nagar Raipur (C.G.) - 492013 | Shri P.N.Sah, EO | 9934506819 |
| 2 | Nagpur | 0712-2958803 | rd-nagpur@cbwe.nic.in | Regional Director, DTNBWED, North Ambazari Road, Near VNIT, Nagpur-440033 | Shri Chinmay Bhattacharjee, Regional Director | 7687975905 |
| 3 | Jabalpur | 0761-2751756 | rd-jabalpur@cbwe.nic.in | 1/1, 1st Floor, Agrawal Building, Baldeobag Chowk, Jabalpur (MP) 482002 | Smt. S.V. Atram, E.O.(SG) | 7709595674 |
| 4 | Indore | 0731-2987021 | rd-indore@cbwe.nic.in | 101/3, Road No.26 Nanda Nagar, Indore 452011 | Sh.Arvind S.Dhurve, Regional Director | 9826336191 |
| 5 | Bhopal | 0755-2582202 | rd-bhopal@cbwe.nic.in | Community, Centre, Govindpura, BHEL, Bhopal-462023 | Shri. Ambarish Garg | 9425899157 |
| 6 | Udaipur | 0294-2463916 | rd-udaipur@cbwe.nic.in | 11/333, Vivek Nagar, Hiran Magri, Sector-3, udaipur -313002 | Shri Jagdeep Singh, RD I/C | 9501515452 |
| 7 | Jaipur | 0141-2223591 | rd-jaipur@cbwe.nic.in | P.No.1, Madrampura (mazdoor Nagar) Ajmer Road, Jaipur-302006 | Sh. P. V. Ratnaparkhi, RD I/c | 9823924585 |
| 8 | Gwalior | 0751-2340871 | rd-gwalior@cbwe.nic.in | C-6, Mahesh Nagar, City Centre, Gwalior, 474011 | Smt. Garima Gupta Upadhyay, RD I/c | 9096877876 |

NORTH EAST

| Sr. No. | Responsibility Centres and Subordinate organisations | Landline No. | Email Address | Postal Address | Name and Designation of Officer Incharge of Regional Directorate | Mobile Number of Officer in charge of Regional Directorate |
|----------------|---|---------------------|-------------------------|--|---|---|
| 1 | Guwahati | 0361-2221714 | rd-guwahati@cbwe.nic.in | RDte, DTNBWED, Housefed Housing Complex, Notbama, Hatigaon, Guwahati-781038 | Sh. S.B. Meitei, EO(SG) / RD Ic | 9436443595 |
| 2 | Imphal | 0385-2953419 | rd-imphal@cbwe.nic.in | Regional Director, Dattopal Thengadi National Board for Workers Education & Development, Secured Office Complex, South Block, 2 nd Floor, 2 nd M R Gate, Imphal - 795001 (MANIPUR) | Sri Simanta Borah, EO(SG), RD,i/c | 9435349940 |
| 3 | Siliguri | 0353-2436138 | rd-siliguri@cbwe.nic.in | R.Directorate, DTNBWED, N.L.Basu Sarani, Hakimpara, Near Childred Park, Siliguri-734001, Dist. Darjeeling., W.B. | Shri Sebasish Bhattacharyya, EO,R.D.I/C | 9875623470 |
| 4 | Tinsukia | 0374-2330299 | rd-tinsukia@cbwe.nic.in | Regional Directorate, Tinsukia, P.O.- Parbatia, District-Tinsukia, Assam-786125 | Smt. N. Boisi Misao, E.O. (SG), RD I/c | 9233078175 |